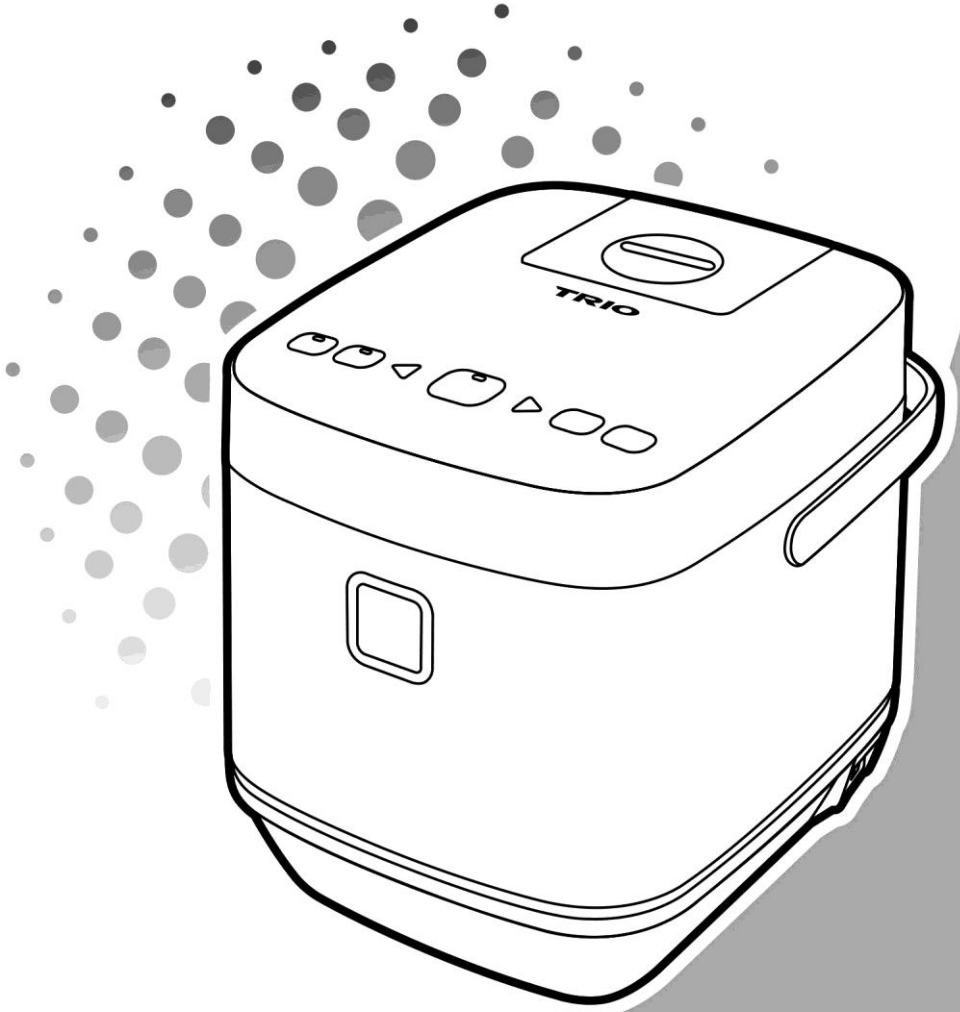
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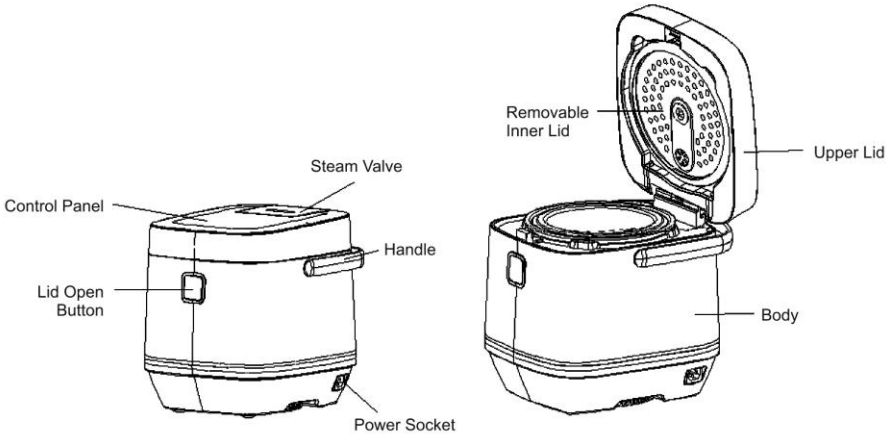
# LOW SUGAR RICE COOKER



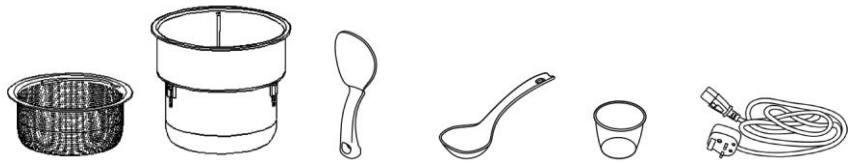

**USER** MANUAL

**TLSC-3672**

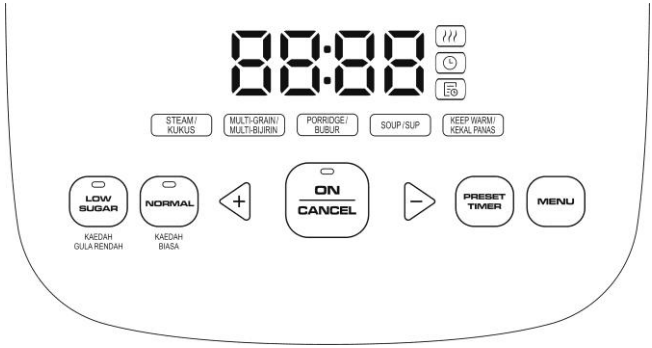
# Parts Identification




## Accessories




## Control Panel



## Specifications

| Model | TLSC-3672 |
|---|---|
| Rated Voltage | 220-240V~ |
| Rated Wattage | 600W |
| Frequency | 50/60Hz |
| Capacity | 2.0L |

## General Safety Precautions

1. Read all instructions carefully. Keep instructions booklet for future reference.
2. Always unplug appliance from the mains electrical supply outlet before cleaning it or when not in use.
3. Always attach the power cord to the appliance BEFORE you plug it to the Mains electrical supply. To disconnect appliance, switch off first before removing the plug from the mains electrical supply outlet.
4. Close supervision is necessary when operating appliance near children. Ensure the electrical cord does not hang over the work surface.
5. Do not operate appliances with damaged cord set, or plug. Any repairs should always be done by an experienced technician or by an authorized service centre.
6. Always place appliance on a flat sturdy surface.
7. Do not immerse appliances, or electrical parts into water or any other liquids.
8. Use of accessories or equipment not supplied by the manufacturer may cause damage or malfunctioning of your appliance or result in injuries.

9. Do not place the appliance on or near heat sources such as a gas or electric burner, or in a heated oven.

10. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience & knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

11. Avoid water from spillage on to the connector (power socket), so as to prevent electric short circuit.

## Safety Caution for Rice Cooker

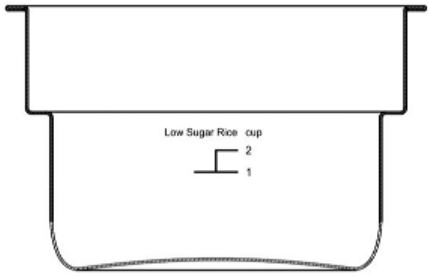
1. When washing the rice, always use another container and not the inner pot as over time the inner pot will be damaged if used in this manner.
2. The rice cooker will not function when the inner pot is not placed inside the cooker.
3. Keep the base of the inner pot and the heater surface clean and dry. Foreign objects located between inner pot and heater surface will cause rice cooker to malfunction.
4. Do not force to turn on the appliance. If it is difficult to engage the switch, check for incorrect placement of the inner pot or if there are foreign objects on the heating plate.
5. It is recommended not to use the Keep Warm function for more than 4 hours. Whilst the rice cooker will not damage, the rice will become discolored and a burnt smell may be detected.
6. Correct measurement of one cup of rice is when the rice grains are level with the top of the cup.

# Features

As the standards of living rise, people are changing dietary habits and become increasingly concerned about physical health. Many people have the need to control the intake of sugar. In a conventional rice cooker, water is directly added to cook rice, and sugar cannot be removed from the rice. Many existing double-bowl rice cookers can separate water from rice, and sugar is kept in water during cooking, so that sugar in rice is greatly reduced. In the invention in patent double bowls are disclosed. During cooking, an outer bowl is elevated to keep water in the outer bowl and rice in an inner bowl, to separate water from rice. However, the technical solution has an obvious defect that water can be heated to only 90°C to prevent water from boiling and overflowing to the inner bowl during steaming. Moreover, during heating, steam enters an inner bowl from an outer bowl through holes provided in the inner bowl. Many holes in the inner bowl are blocked by rice or water. As a result, the steam pressure in the outer bowl is greater than the atmospheric pressure. A seal ring between the inner bowl and the outer bowl is originally at a high temperature and a high pressure. A pressure difference further exists between an upper side and a lower side of the seal ring. Consequently, the seal ring is easily aged and becomes deformed, and a sealing effect deteriorates rapidly. Water then overflows between the inner bowl and the outer bowl and flows to a heating apparatus and a circuit apparatus under the outer bowl, to damage a rice cooker or even cause an accident.

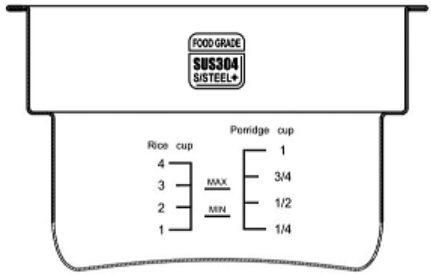
## 1. Multipurpose-Function Matching Water Levels

### ‘Low-Sugar’ Rice and Water Ratio




- When choosing ‘Low-Sugar’ cooking option, this function must be used with stainless-steel inner pot. Select suitable water level according to cups of rice.
- To better remove starch from rice, fill water for 2 cups of rice. Apply same water level even if cooking for 1 cup of rice, to effectively filter starch for low-sugar results.

### Water Levels for ‘Steam’ Rice Cooking

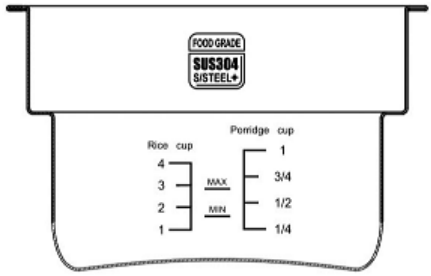



- To steam food, add water not exceed the “MAX” mark or below the “MIN” mark into the stainless steel outer pot.
- Press once to cancel the keep warm mode or press and hold for 3 seconds to enter in stand-by mode. Stainless-steel inner pot will be lowered.
- Countdown-timer will only begin after water is boiled.

**Water Levels for "Porridge" Cooking**

- When choosing 'Porridge' cooking option, the water level after rice is added should not exceed the maximum water level indicated of porridge on the stainless steel outer pot.

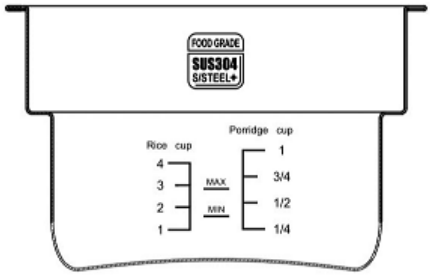
- Water level may be increased or reduced, following to personal preferences and suited rice quantity.




**Water Levels for "Normal" Rice / Multi Grain Cooking**

- When choosing normal rice or Multi Grain cooking option, the water level after rice is added should not exceed the maximum water level indicated of rice on the stainless steel outer pot.

- Water level may be increased or reduced, following to personal preferences and suited rice quantity.



## 2. OPERATING INSTRUCTIONS

**Note: In stand-by mode, if there is no selection in 5 seconds, it will enter to dormant state automatically.**

### "LOW SUGAR" Cooking Rice:

1. Measure the amount of rice needed with the measuring cup provided. Wash the rice in a separate bowl to avoid damage to inner pot.
2. The maximum capacity for cooking rice is 2 cups of uncooked rice.
3. Put the washed rice into the stainless-steel inner pot and add water as required for "Low Sugar" cooking. For example, if 2-cup of rice is used, the water level should reach the number "2" line labeled inside of the stainless steel outer pot. Always use water level for 2 cups of rice for 'Low-Sugar' cooking is strongly recommended.
4. Wipe the exterior of the stainless steel outer pot with a clean cloth before placing in the cooker body. Rotate the stainless steel outer pot so that it is sitting evening on the heating element. Make sure that there are no foreign objects on the bottom surface of the stainless steel outer pot or on the heating element of the cooker then place the stainless-steel inner pot onto the stainless steel outer pot. Make sure it placed on three lifting rods.
5. Lock the lid properly. Connect the power cord to the rice cooker, then plug it securely into a household electrical power outlet.
6. Turn on the power supply, a beep sound heard and the rice cooker now in stand-by mode. Press the "LOW SUGAR" button directly, then press the "ON/ Cancel" button to confirm the operation.
7. **If you want to select a different tastes of rice cooking, press the "LOW SUGAR" button repeatedly before pressing the "ON/ Cancel" button, each time pressing, the display will show 1(is soft), 2 (is moderate) , 3 (is hard) represents each one of the tastes , and the selection of this cooking menu must be used with the stainless steel inner pot.**

8. After deciding your selected, then press the “ON” button to start the cooking process. The selector indicator light will be solid and the screen scrolls dynamically to indicate that cooking is in progress.

9. There will be 3 beeps when the cooking process is completed. The cooker will automatically switch to keep warm mode and the keep warm light indicator will be on.

**10. To stop the keep warm process, simply press once the cancel button. If press and hold for 2 seconds it will switch to stand-by mode, meantime stainless steel inner pot will lowered, make sure that the rice in the inner pot has been eaten or the inner pot has been removed. Otherwise, the rice will be immersed into the water that left in the outer pot.**

**“NORMAL” Cooking Rice:**

1. Measure the amount of rice needed with the measuring cup provided. Wash the rice in a separate bowl to avoid damage to inner pot.

2. The maximum capacity for cooking rice is 4 cups of uncooked rice.

3. Put the washed rice into the stainless-steel outer pot and add water as required for rice cooking. For example, if 2-cup of rice is used, the water level ”Rice” should reach the number "2" line labeled inside of the stainless steel outer pot.

4. Wipe the exterior of the stainless steel outer pot with a clean cloth before placing in the rice cooker body. Rotate the stainless steel outer pot so that it is sitting evening on the heating element. Make sure that there are no foreign objects on the bottom surface of the stainless steel outer pot or on the heating element of the rice cooker.

5. Lock the lid properly. Connect the power cord to the rice cooker, plug it securely into a household electrical power outlet.

6. Turn on the power supply, a beep sound heard and now in stand-by mode.

7. Press the “NORMAL” button once (blinking) then press the “ON” button to start the cooking process, the selector indicator light will

be solid and the screen scrolls dynamically to indicate that cooking is in progress.

**8.** When the rice cooked, 3 beep sounds heard, the cooker will automatically switch to the keep warm mode and the keep warm indicator light will be on. **Please note that the timer cannot be changed.**

9. For best results, leave the lid on for about 15 more minutes under keep warm function.

**10.** To stop the keep warm function, press the cancel button once.

**"STEAM" Food Steaming:**

1. To steam food, add water not exceed the "MAX" mark or below the "MIN" mark into the stainless steel outer pot, followed by placing the inner filtering pot on top of the stainless steel outer pot then place the food.
2. Lock the lid properly. Connect the power cord to the rice cooker and plug it securely into a household electrical power outlet.
3. Turn on the power supply, a beep sound heard and now in stand-by mode.
4. Press the "MENU" button to select the steam function, the "STEAM" indicator light will blinking, press the "ON" button to start the steaming process, the selector indicator light will be solid and the screen will show the default time of "01:00" to indicate that rice cooking is in progress.
5. User can press the button "+" to increase or decrease "-" the steaming time from minimum 00:15 hours to a maximum of 02:00 hours. After deciding on the steaming time, press the "ON" button to start.
6. When the steaming complete, 3 beep sounds heard, the cooker will automatically switch to the keep warm mode and the keep warm indicator light will be on. Press once the cancel button to cancel the keep warm function or press and hold for 2 seconds to enter in stand-by mode, meantime stainless steel inner pot will lowered.

**“MULTI-GRAIN” Cooking:**

1. Measure the amount of Multi-Grain needed with the measuring cup provided. Wash in a separate bowl to avoid damage to inner pot.
2. The maximum capacity for Multi-Grain rice is 4 cups of uncooked rice.
3. Put the washed Multi-Grain into the stainless-steel outer pot and add water as required for rice cooking. For example, if 2-cup of Multi-Grain is used, the water level ”Rice” should reach the number "2" line labeled inside of the stainless steel outer pot.
4. Wipe the exterior of the stainless steel outer pot with a clean cloth before placing in the rice cooker body. Rotate the stainless steel outer pot so that it is sitting evening on the heating element. Make sure that there are no foreign objects on the bottom surface of the stainless steel outer pot or on the heating element of the rice cooker.
5. Lock the lid properly. Connect the power cord to the rice cooker and plug it securely into a household electrical power outlet.
6. Turn on the power supply, a beep sound heard and now in stand-by mode.
7. Press the “MENU” button to select “MULTI GRAIN” function, indicator light will blinking, press the “ON” button to start the cooking process, the selector indicator light will be solid and the display will scrolls dynamically to indicate that cooking is in progress. **Please note that the timer cannot be changed.**
8. When the cooking complete, it will automatically switch to the keep warm mode and the keep warm indicator light will be on. Press once the “CANCEL” button to cancel the keep warm function.

**“PORRIDGE” Cooking:**

1. Measure the amount of rice needed with the measuring cup provided. Wash in a separate bowl to avoid damage to inner pot.
2. The maximum capacity of rice for porridge cooking is 1 cups of uncooked rice.

3. Put the washed rice into the stainless-steel outer pot and add water as required for porridge cooking. For example, if 1-cup of rice is used, the water level ”Porridge” should reach the number "1" line labeled inside of the stainless steel outer pot.
4. Lock the lid properly. Turn on the power supply, a beep sound heard. The rice cooker is now in the stand-by mode.
5. Press the “MENU” button to select “PORRIDGE” function, indicator light will blinking, press the “ON” button to start the cooking process, the selector indicator light will be solid and the display will show the default time of 01:30 hours to indicate that cooking is in progress.
6. User can press the button “+” to increase or “-” to decrease the cooking time from minimum 00:50 hours to a maximum of 02:00 hours. After deciding on the cooking time, press the “ON” button to start.
7. When the cooking complete, it will automatically switch to the keep warm mode and the keep warm indicator light will be on. Press once the “CANCEL” button to cancel the keep warm function or press and hold for 3 seconds to enter in stand-by mode.

**“SOUP” Cooking:**

1. Put the ingredients into the stainless-steel outer pot and add water level as required refer to porridge cooking.
2. Lock the lid properly. Turn on the power supply, a beep sound heard. The rice cooker is now in the stand-by mode.
3. Press the “MENU” button to select “SOUP” function, indicator light will blinking, press the “ON” button to start the cooking process, the selector indicator light will be solid and the display will show the default time of 02:00 hours to indicate that cooking is in progress.
4. User can press the button “+” to increase or decrease “-” the soup cooking time from minimum 01:30 hours to a maximum of 04:00 hours. After deciding on the steaming time, press the “ON” button to start.
5. When the cooking complete, it will automatically switch to the keep warm mode and the keep warm indicator light will be on. Press

once the “CANCEL” button to cancel the keep warm function or press and hold for 2 seconds to enter in stand-by mode.

**“PRESET TIMER” FUNCTION:**

1. Firstly ,select and set your desired cooking functions, In the standby-by mode, press the “PRESET TIMER” button, the default preset timer is 02:00 hours. You can press the button “+” to increase or “-” to decrease the preset time. After deciding your preset time, press the ON button to start. (The screen will show the preset time.)

## Care and Cleaning

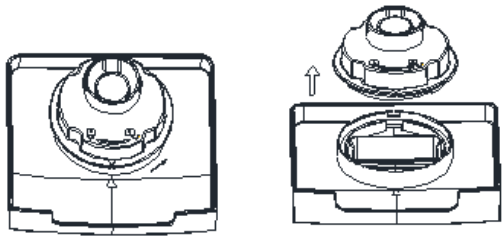
**Always follow the correct way to clean which can help you maintain the appliance to avoid unnecessary loss.**

1. Always unplug the appliance after use and allow the appliance to cool down completely.
2. Do not use a metal scoop to scoop out the rice or as the inner pot may be damaged. Always use the rice scoop provided.
3. Do not use abrasive sponge, scouring pads, or stiff brush to clean your rice cooker. The stainless steel inner pot, outer pot, rice scoop, soup ladle may be cleaned with mild soapy water using a sponge of soft cloth.
4. Occasionally, wipe the exterior surfaces with a damp cloth.
5. Occasionally, check that there are no foreign objects in the inner part of rice cooker, heater or the centre thermostat. Remove them if found. Wipe surfaces with a damp cloth.
6. The inner part of the lid should be cleaned as frequent as possible (recommended once a week) with a damp cloth or rise in water, push the inner lid button to remove the inner lid.
7. **Cleaning the steam valve frequently.**

   **How to detach:** Put your hand at the gap of the steam valve and pull up. Hold the top part of the steam valve and rotate the lower

portion anti-clockwise. The two parts will separate to allow for cleaning

**How to attach:** The lower position of the steam valve is aligned with upper unlocking position, and then rotated in locking direction.



## Troubleshooting

| NO | Fault phenomenon | Failure cause | Solution |
|---|---|---|---|
| 1 | Screen does not display. | a. Power cut<br>b. The power cord is not connected. | a. Dead battery; please replace the battery.<br>b. Whether the power is cut.<br>c. Whether the power socket is at the closed state.<br>d. Whether the power supply is inserted into coupler of the whole machine. |
| 2 | E1 | a. Short circuit of bottom sensor.<br>b. Failure of bottom sensor. | Send to the distributor or our service center for examination, repair or adjustment. |
| 3 | E2 | a. Open circuit of top cover sensor.<br>b. Short circuit of top cover sensor.<br>c. Failure of top cover sensor. | Send to the distributor or our service center for examination, repair or adjustment. |

| | | | |
|---|---|---|---|
| 4 | E3 | a. Dry-boil alert<br>b. Failure of sensor. | Cancel function, wait until to cool completely. |
| 5 | E4 | a. Short circuit of bottom sensor.<br>b. Failure of bottom sensor. | Send to the distributor or our service center for examination, repair or adjustment. |
| 6 | E5 | a. Abnormal high voltage. | Send to the distributor or our service center for examination, repair or adjustment. |



**This marking indicates that this product should not be disposed with other household wastes throughout the nation. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.**

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